2024 Annual Drinking Water Quality Report

(Consumer Confidence Report)

NORTH AUSTIN M.U.D. #1

Phone No. (512) 246-1400

Special Notice for the ELDERLY, INFANTS, CANCER PATIENTS, people with HIV/AIDS or other immune problems:

Some people may be more vulnerable to contaminants in drinking water, such as Cryptosporidium, than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791.

Public Participation Opportunities

Please call (512) 435-2300 to confirm meeting date and time. The Board of Directors meets on the third Wednesday of each month at 6:00 p.m. at 7617 Elk Horn Mountain Trail, Austin, Texas.

The District's water system is operated by Crossroads Utility Services, LLC. If you have any questions concerning water quality or the source of your water, please call (512) 246-1400 or (512) 246-5905.

Our Drinking Water Meets or Exceeds All Federal (EPA) Drinking Water Requirements

This report is a summary of the quality of the water we provide our customers. The analysis was made by using the data from the most recent U.S. Environmental Protection Agency (EPA) required tests and is presented in the attached pages. We hope this information helps you become more knowledgeable about what's in your drinking water.

WATER SOURCES: The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water before treatment include: microbes, inorganic contaminants, pesticides, herbicides, radioactive contaminants, and organic chemical contaminants.

En Español

Este informe incluye informacion importante sobre el agua potable. Si tiene preguntas o comentarios sobre este informe en español favor de llamar al tel. (512) 246-1400 para hablar con una persona bilingue en español.

Where do we get our drinking water?

Your drinking water is supplied by the City of Austin (City). The City draws and treats surface water from Lake Austin and Lake Travis. TCEQ completed an assessment of our source water and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for our water system are based on this susceptibility and previous sample data. Any detection of these contaminants will be found in this report. If we receive or purchase water from another system, their susceptibility is not included in this assessment. For more information on source water assessments and protection efforts at our system, please contact us.

ALL drinking water may contain contaminants.

When drinking water meets federal standards there may not be any health based benefits to purchasing bottled water or point of use devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).

Secondary Constituents

Many constituents (such as calcium, sodium, or iron) which are often found in drinking water can cause taste, color, and odor problems. The taste and odor constituents are called secondary constituents and are regulated by the State of Texas, not the EPA. These constituents are not causes for health concerns. Therefore, secondaries are not required to be reported in this document but they may greatly affect the appearance and taste of your water.

About the Following Pages

The pages that follow list all of the federally regulated or monitored contaminants which have been found in your drinking water. The U.S. EPA requires water systems to test for up to 97 contaminants.

DEFINITIONS

Maximum Contaminant Level (MCL)

The highest permissible level of a contaminant in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG)

The level of a contaminant in drinking water below which there is no known or expected health risk. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL)

The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Treatment Technique (TT)

A required process intended to reduce the level of a contaminant in drinking water.

Action Level (AL)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

ABBREVIATIONS

NTU – Nephelometric Turbidity Units

MFL – million fibers per liter (a measure of asbestos)

pCi/L – picocuries per liter (a measure of radioactivity)

ppm – parts per million, or milligrams per liter (mg/L)

 $ppb-parts\ per\ billion,$ or micrograms per liter $(\mu g/L)$

ppt – parts per trillion, or nanograms per liter

ppq – parts per quadrillion, or picograms per liter

Inorganic Contaminants

Year	Contaminant	Average Level	Minimum Level	Maximum Level	MCL	MCLG	Source of Contaminant	
2024 (COA)	Arsenic (ppb)	< 0.002	< 0.002	< 0.002	10	0	Erosion of natural deposits.	
2021	Asbestos (MFL)	<0.197	<0.197	<0.197	7	7	Decay of asbestos cement in water mains; erosion of natural deposits.	
2024 COA	Barium (ppm)	0.012	0.010	0.015	2	2	Discharge of drilling wastes; discharge from metal refineries,; erosion of natural deposits.	
2024 COA	Chromium (ppb)	<0.01	<0.01	<0.01	100	0	Erosion of natural deposits.	
2024 COA	Cyanide (ppb)	97	0	170	200	200	Discharge from manufacturing.	
2024 COA	Fluoride (ppm)	0.57	0.21	0.81	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories.	
2024	Nitrate* (ppm)	0.19	0.19	0.19	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.	
2021	Nitrite (ppm)	0.18	0.18	0.18	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.	
2021	Nitrate- Nitrite* (ppm)	0.3	0.3	0.3	10	10	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits.	
2017	Radium-228 (pCi/L)	<1	<1	<1	5	0	Erosion of natural deposits.	

*Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. If you are caring for an infant you should ask advice from your health care provider.

Organic Contaminants

Organic Conta	tillittittitti						
Year	Contaminant	Average	Minimum	Maximum	MCL	MCLG	Source of Contaminant
		Level	Level	Level			
2024	Diquat (ppb)	< 0.4	< 0.46	< 0.4	20	20	Herbicide runoff.
(COA)							
2024	Simazene	0.03	0	0.08	4	4	Herbicide runoff.
(COA)	(ppb)						

Volatile Organic Contaminants

Y	Year	Contaminant	Average Level	Minimum Level	Maximum Level	MCL	MCLG	Source of Contaminant
	2024 COA)	Vinyl Chloride (ppb)	<0.5	<0.5	<0.5	2	2	Leaching from PVC piping; Discharge of plastic factories

Maximum Residual Disinfectant Level

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Year	Disinfectant	Average Level	Minimum Level	Maximum Level	MRDL	MRDLG	Source of Disinfectant		
2024	Chloramines (ppm)	2.17	1.2	2.92	4.0	<4.0	Disinfectant used to control microbes		

Disinfection Byproducts

Dismitection D	yproducts						
Year	Contaminant	LR Annual	Minimum	Maximum	MCL	Unit of	Source of Contaminant
		Average	Level	Level		Measure	
2024	Total Haloacetic	7.98	6.5	10.6	60	ppb	Byproduct of drinking water
	Acids						disinfection.
2024	Total	31.66	27.5	37.9	80	ppb	Byproduct of drinking water
	Trihalomethanes						disinfection.

Unregulated Contaminants

	Bromoform, chloroform, dichlorobromomethane, and dibromochoromethane are disinfection byproducts. There is no maximum contaminatevel for these chemicals at the entry point to distribution.										
Year	Contaminant	Average Level	Minimum Level	Maximum Level	Unit of Measure	Source of Contaminant					
2024	Chloroform	5.51	3.8	7.7	ppb	Byproduct of drinking water disinfection.					
2024	Bromoform	4.55	3.6	5.4	ppb	Byproduct of drinking water disinfection.					
2024	Bromodichloromethane	9.38	8	11.5	ppb	Byproduct of drinking water disinfection.					
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2024	Dibromochoromethane	12.21	10.6	14.4	ppb	Byproduct of drinking water
						disinfection.

Lead and Copper

Year	Contaminant	The 90 th Percentile	Number of Sites Exceeding Action Level	Action Level	Unit of Measure	Source of Contaminant
2022	Lead	0.00	0	15	ppb	Corrosion of household plumbing systems; erosion of natural deposits.
2022	Copper	0.003	0	1.3	ppm	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives.

Required Additional Health Information for Lead

"If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water supply is responsible for providing high quality drinking water, but cannot control the variety of material used plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead."

Turbidity

Turbidity has n	Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial									
growth. Turbic	growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses,									
and parasites th	and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.									
		Highest Single	Lowest Monthly % of	Turbidity						
Year	Contaminant	Measurement	Samples Meeting Limits	Limits	Source of Contaminant					
2024	Turbidity (NTU)	0.15	100 %	0.3	Soil runoff.					

2024 Total Coliform REPORTED MONTHLY TEST FOUND NO TOTAL COLIFORM BACTERIA.
2024 Fecal Coliform REPORTED MONTHLY TEST FOUND NO FECAL COLIFORM BACTERIA

Secondary and Other Constituents Not Regulated (No associated adverse health effects)

Year	Contaminant	Average Level	Minimum Level	Maximum Level	Limit	Source of Contaminant
2024 (COA)	Aluminum (ppm)	< 0.02	<0.02	< 0.02	0.2	Abundant naturally occurring element.
2024 (COA)	Bicarbonate (ppm)	60	56	63	NA	Corrosion of carbonate rocks such as limestone.
2024 (COA)	Carbonate (ppm)	14.3	13	16	NA	Corrosion of carbonate rocks such as limestone.
2024 (COA)	Calcium (ppm)	14.5	13.8	14.9	NA	Abundant naturally occurring element.
2024 (COA)	Chloride (ppm)	60	56	67	300	Abundant naturally occurring element; used in water purification; byproduct of oil field activity.
2024 (COA)	Sodium (ppm)	34	31.5	38.9	NA	Erosion of natural deposits; byproduct of oil field activity.
2024 (COA)	Sulfate (ppm)	37	35	39	300	Naturally occurring; common industrial byproduct; byproduct of oil field activity.
2024 (COA)	Total Alkalinity as CaCO3 (ppm)	160.5	74	176	NA	Naturally occurring soluble mineral salts.
2024 (COA)	Total Dissolved Solids (ppm)	251.6	243	261	1000	Total dissolved mineral constituents in water.
2024 (COA)	Total Hardness as CaCO3 (ppm)	114	109	119	NA	Naturally occurring calcium.

PFABS

PFAS are a group of synthetic chemicals used in a wide range of consumer products and industrial applications Including: non-stick cookware, water-repellent clothing Stain-resistant fabrics, cosmetics firefighting foams Electroplating and products that resist grease, water and oil.

Contaminant	Average Level	Minimum Level	High Level	Units of Measurement	
PFOS PFBS PFHxS PFBA PFHxA PFPeA	<0.00389 <0.00292 <0.00292 <0.00487 <0.00292 <0.00292	<0.00387 <0.00290 <0.00290 <0.00484 <0.00290 <0.00290	<0.00392 <0.00294 <0.00294 <0.00490 <0.00294 <0.00294	ppt ppt ppt ppt ppt ppt	
Lithium	<9.0 ug/L				

ppt – Parts Per Trillion

Lead Service Line Inventory Report

https://ccr.crossroadsus.com/lead/NorthAustinMUD1-LeadCopperDetailedInventoryTCEQ.pdf